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# Corso Genetec Security Center-Synergis

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## Module 1 :

*Introduction & Security Desk*

- ❖ Intro to Genetec
- ❖ Security Center overview
- ❖ Hands-on Security Desk operator training
- ❖ Training information

## Module 2 :

*Installation & Architecture*

- ❖ Workstation installation
- ❖ Server installation
- ❖ System architecture
- ❖ Exercise: Server Roles
- ❖ Exercise: Client installation
- ❖ Exercise: Main Server Installation
- ❖ Exercise: Main Server Configuration

## Module 3 :

*Access Control Hardware*

- ❖ Supported hardware
- ❖ Supported Technologies
- ❖ Adding access control units to the system
- ❖ Migrating Hardware
- ❖ Exercise : Understand your hardware
- ❖ Exercise : Retention period for access events
- ❖ Exercise : Discovering and adding access units
- ❖ Exercise : Controller & Wiring Activity

## Module 4 :

*User Management*

- ❖ Users
- ❖ User Groups
- ❖ Partitions
- ❖ Exercise: Partitions
- ❖ Exercise: User groups
- ❖ Exercise: Users

## Module 5 :

*Access Control Configuration*

- ❖ Door creation & configuration
- ❖ Access rules
- ❖ Cardholder management
- ❖ Credential management
- ❖ Visitor management
- ❖ Exercise: Door Creation
- ❖ Exercise: Access Rules
- ❖ Exercise: Door Cardholder & Credentials
- ❖ Exercise: Credential Management
- ❖ Exercise: Test your door, cardholder & access rule
- ❖ Exercise: Visitor Management



**Module 6 :**

*Additional Configurations*

- ❖ Areas
- ❖ Schedule Management
- ❖ Event handling
- ❖ Zones
- ❖ Exercise: Organize the Area View
- ❖ Exercise: Schedules
- ❖ Exercise: Event Handling
- ❖ Exercise: Zones

**Module 7 :**

*Advanced Access Control*

- ❖ Importing Cardholders from Active Directory
- ❖ Areas: Antipassback & Interlocking
- ❖ Elevator Configuration
- ❖ Adding Custom Card Formats
- ❖ Import Tool
- ❖ Custom Fields
- ❖ Global Cardholder Synchronization
- ❖ Badge Designer
- ❖ Exercise: Antipassback
- ❖ Exercise: Interlock
- ❖ Exercise: Import Tool
- ❖ Exercise: Custom Fields
- ❖ Exercise: Global Cardholder Synchronization

**Module 8 :**

*Alarm Management*

- ❖ Alarm Configuration
- ❖ Alarm acknowledgement conditions
- ❖ Triggering alarms
- ❖ Exercise: Alarms
- ❖ Exercise: Threat Levels
- ❖ Exercise: Automated email & reports

**Module 9 :**

*Maintenance & troubleshooting*

- ❖ Security Center tools
- ❖ Status & diagnostics
- ❖ Health monitoring & logs
- ❖ GTAP (Genetec Technical Assistance Portal)
- ❖ Exercise: Hardware Inventory Task
- ❖ Exercise: Door troubleshooter tool
- ❖ Exercise: System Status Task
- ❖ Exercise: Health Monitoring Task

**SC-STC-001 Exam**

- ❖ Open Book / Multiple Choice
- ❖ Passing grade: 80%
- ❖ 1 hour